Henderson-Nina Water System, Inc. 1394 Henderson Hwy. Henderson, LA. 70517 (337) 228-7458

Policy for Opening a Water Service

Upon the request of a customer to have a water meter service unlocked and opened: It is the policy of Henderson-Nina Water System, Inc. that a meter service may be unlocked by request but it is required that the homeowner or a representative of must be present for the water service valve to be opened by a water system employee. In the case that the homeowner or representative is not present when the service is unlocked the water valve will be left closed and a door hanger will be left notifying the home owner that the water service has been unlocked and the valve was left closed because no one was present to inspect the home and property for water leaks.

<u>Repealer</u>: Any policy or parts thereof in conflict are hereby repealed.

This Policy was voted on and approved by the Henderson-Nina Water System Board of Directors on March 14, 2016 Monthly Meeting